

**Government of India**  
**Ministry of Health and Family Welfare**

**SOP on preventive measures by - Transport Services Providers  
to contain spread of COVID-19**

Tourism Service Providers who provide transport facilities for Tourism Transport Services. All vehicles must be thoroughly disinfected prior to boarding of tourists.

- Greet the tourists saying “Namaste”. No shaking of hands is recommended.
- High touch areas (door handles, seats, seat backs, steering wheel, power window buttons, door locks, windows, screens, small portable TV screens etc.) should be sprayed with disinfectant surface cleaner regularly.
- Ensure gloves are used while handling of luggage. Spray and wipe luggage handles
- Hand sanitizer dispenser and masks must be kept available in every vehicle.
- AC buses – cleaning of interiors of air ducts on weekly basis.
- Use of disposable seat covers, head rest covers are recommended for all vehicles.
- Use of fiberglass partition between the driver and passenger’s seat in buses and cars is recommended.
- Emergency numbers should be displayed on all vehicles and made available with all employees and tourists.
- Ensure all information provided to tourist is strictly through digital means (this may include tour itinerary; safety precautions for hygiene and disinfection).
- Strictly follow pre-planned itineraries with minimum layover at predetermined stops only.
- Limited use of public transport for large tour groups of more than 10 pax is recommended.
- Health certificate should be mandatory for all drivers Safety & Hygiene Protocols and Operational Recommendations for Tourism Service Providers 8 Ministry of Tourism, Government of India.
- Drivers/helpers should always wear masks and gloves and should undergo thermal screening before every new assignment.
- Sick or unwell tourist to be immediately taken for checkup to nearest hospital in separate vehicle.
- Limitation of passengers and social distancing to be maintained on Vehicles.